

## Meeting Agenda

Date: November 18, 2020 Time: 9:00 am - 10:30am

Zoom Link: https://us02web.zoom.us/j/86704606285?pwd=NUg2Zk1uNmt4ZWFHNkY4WHpOcDIRUT09

Meeting ID: 867 0460 6285

Passcode: 673536

| 9:00 am  | Welcome<br>Mission Statement and Values<br>Review and Approval of Meeting Minutes | Eliza Detherage                |
|----------|---|--------------------------------|
| 9:10 am  | Representative Reports  | Council Members                |
| 9:30 am  | Director's Updates - SRC Survey Results   | Sarah Brenna<br>Aaron Thompson |
| 10:00 am | Consumer Satisfaction Surveys (CSS) Update  | Nicole Fraedrich               |
| 10:30 am | Open Discussion   | Council Members                |
|          | Next Meeting January 27, 2021 9-11 am   |                                |
|          | Happy Thanksgiving - Stay Safe  |                                |